



PACKAGE EXPIRY GUIDE

Package Size	Package Size	Package Name
Single-use or Immediate	NO expiry needed	Basic, Precision Relief, Integrated Relief
Small to Medium (up to 6 visits)	6 months	Premium, SportStar, Postural Excellence, The Classic Trio, Backbone Builder, Needle Six-Pack, The Balanced Trio, Balanced Pro
Large (7+ visits)	12 months	Platinum, The Perfect Ten, Needle Master, The Ultimate Zen

Note: For packages that include both treatment + dry needling, each visit deducts 1 of each (e.g. 6 + 6 = 6 visits).

Package Terms & Conditions

- 1. Activation Date:**
 - Package validity begins on the date of your first session, not date of purchase.
- 2. Expiry Enforcement:**
 - Any unused sessions after expiry are forfeited and cannot be carried forward or extended.
- 3. Session Deduction:**
 - Each visit deducts 1 treatment and/or 1 dry needling session, depending on what is used.
 - *Example: If only 1 treatment is used from a combo package, only 1 treatment is deducted. The expiry still applies to the full package.*
- 4. Sharing Policy:**
 - Packages are shareable upon request. Please notify us so we can track visits accordingly.
 - *Note: All new patients must undergo a consultation, charged at the standard rate.*
- 5. Refund Policy (Within 14 Days):**
 - Refunds are allowed within 14 days of purchase, subject to:
 - *Used sessions will be charged at normal non-package rates.*
 - *The remaining balance (if any) will be refunded.*
 - *If usage fits a smaller package, partial downgrade may be considered at our discretion.*
- 6. Scheduling:**
 - Sessions must be pre-booked. Walk-ins are welcome but subject to availability.
- 7. Package Adjustments:**
 - Ian The Chiro reserves the right to revise pricing or terms with prior notice.